

# Stormwater Management Questions – Who to Contact

## Stormwater Management Questions – Who to Contact

- To report stormwater pollution.
  - Visit Tacoma First 311 - <https://www.cityoftacoma.org/tacomafirst311> to file a report online; OR
  - Utilize the TacomaFirst 311 Mobile App; OR
  - Dial 311 within the City of Tacoma or (253) 591-5000 if outside City limits.
- For flooding issues.
  - Visit: [https://www.cityoftacoma.org/government/city\\_departments/environmentalservices/surface\\_water/flooding](https://www.cityoftacoma.org/government/city_departments/environmentalservices/surface_water/flooding) for additional information.
  - Call Environmental Services at (253) 591-5585.
- For general stormwater management questions about a potential project in the City of Tacoma.
  - Contact Planning and Development Services – Site Development Group at [sitedevelopment@cityoftacoma.org](mailto:sitedevelopment@cityoftacoma.org) or (253) 591-5760.
- For specific stormwater management questions about a project and I have applied for a City of Tacoma Permit.
  - Contact your Site Development Plan Reviewer. See: [Staff Directory - Site and Right-of-Way Review](#)
- For general questions about the City of Tacoma Stormwater Management Manual.
  - Email: [stormandsewer@cityoftacoma.org](mailto:stormandsewer@cityoftacoma.org)
- To schedule a stormwater system inspection at an active construction site.
  - See: <https://www.tacomapermits.org/tip-sheet-index/inspection-scheduling-online>
- Interested in the Low Impact Development Rate Reduction?
  - Contact your Site Development Plan Reviewer ([Staff Directory - Site and Right-of-Way Review](#)) or Merita Trohimovich at [mtrohimo@cityoftacoma.org](mailto:mtrohimo@cityoftacoma.org) or 253-502-2103.



**Note: This Tip Sheet does not substitute for codes and regulations.**

**The applicant is responsible for compliance with all codes and regulations, whether or not described in this document.**

**More information: City of Tacoma, Planning and Development Services | [www.tacomapermits.org](http://www.tacomapermits.org) (253) 591-5030**

To request this information in an alternative format or a reasonable accommodation, please call 253-591-5030 (voice).

TTY or STS users please dial 711 to connect to Washington Relay Services.